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# WATERVALE INN

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We hope you are staying safe and sane in these crazy times. We have been very busy working on plans for opening Watervale this summer. As of now, our plan is still to **open June 20th, 2020** for the summer season. With that in mind we have made several policy changes that will allow us to serve our guests as safely as possible.

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## CHECK IN

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We are asking that guests **arrive after 5:00 p.m.** to give us more time to clean and sanitize the cottages. There is no need to check in at the Front Desk. We will have a welcome package ready for you in your cottage.

For those wanting extra time for their cottage to be cleaned and sanitized we are offering a Sunday check-in.

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## CHECK OUT

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Again, we are asking for more time to clean cottages on Saturday and we ask that you **depart by 9:00 a.m.**

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## CLEANING

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We are following the American Hotel & Lodging Stay Safe Initiative and have been working with our local lodging partners and health department to develop and maintain safety standards. Our housekeepers will wear masks and gloves when cleaning. We will have sanitizing spray at every cottage.

Daily housekeeping will be available only upon request. At the end of your stay we do ask you to strip the beds and gather towels so our housekeeping staff is minimally impacted by this process.

Please do not leave any personal items including books, games and puzzles in the cottage.

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## MEALS

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Breakfast will be delivered to your cottage. We will have dinner delivered to cottages and rooms on Saturday evening. Included in your welcome package will be a menu for the week that will allow you to order your meals. There is the option for carry-out or delivery. We will have limited seating in the Inn and Casino for those guests without kitchens. There will also be plenty of outdoor seating around the Inn, Terrace and Playground.

We do plan on continuing our traditional barbeque and at least one other outdoor dining experience. *Having your meals delivered is always an option.*

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## PUBLIC SPACES

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We plan on keeping the park, tennis courts and shuffleboard courts open and available to our guests. We have a sanitizing wipe station located at the Gazebo.

The Inn and Casino will have automatic hand sanitizers available at each entrance and in front of all public restrooms.

Hand washing remains the single most effective way to kill germs and of course we strongly encourage this basic sanitary procedure. We also encourage wearing masks in public spaces and maintaining your distance. However, we realize that people coming to Watervale expect to be social with their friends and family and we simply ask that you use common sense and courtesy with your fellow guests.

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## HIGH WATER

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On another note, we continue to face the effects of historic high water on Lake Michigan and Lower Herring Lake. Surprisingly we have more of a beach than we did last year but there are still some dramatic “cliffs” especially in front of Gull Dune and Hill that require caution.

The Michigan government has passed legislation that allows for municipalities to make lakes “no wake.” The erosion caused by waves is a big problem on our shores, and it is likely that Lower Herring will be no wake. Particularly damaging is the effect from the wake boats, but all motorized boats would be impacted. However, both Crystal Lake and Upper Herring will be open to all boating.



We hope you are still planning on coming to Watervale this summer. It will be a different experience, but hopefully a dose of Northern Michigan pure air and Watervale magic will be just what the doctor ordered. If you should decide not to come please let us know by **30 days from the start of your reservation**. Exceptions to our deposit return policy will certainly be made from those directly affected by Covid.

You may reach me at  
**231.352.9083** or **frontdesk@watervaleinn.com**  
with any questions or comments.